Seven Signs of Waste in a System

01 **"Local" vs System View**
Working separately vs sharing learning across the organization

02 **Chronic, unresolved complaints**
Experiencing the same problem repetitively without solution

03 **Poor execution of cross-boundary commitments**
Not collaborating well across the organization

04 **Covert communication**
Gossip, suppression, dishonesty, secrecy

05 **Impotent explanations**
Explanation of a problem that does not help solve it

06 **Unclear priorities/prioritization**
Slow to resolve differences and frequent escalation

07 **Valuing "the way things have been done" over facts and innovation**

conversant